

Table 3 Distribution of answers of accredited primary health-care centre nurses per item

Questions	Disagree and strongly disagree		Neutral		Agree and strongly agree	
	n	%	n	%	n	%
1. Nurse input is well received in this clinical area	69	10.7	64	9.9	500	77.6
2. R ² . In this clinical area, it is difficult to speak up if I perceive a problem with patient care.	241	37.4	126	19.6	252	39.1
3. Disagreements in this clinical area are resolved appropriately	97	15.1	98	15.2	426	66.1
4. I have the support I need from other personnel to care for patients	93	14.4	49	7.6	489	75.9
5. It is easy for personnel here to ask questions when there is something that they do not understand	79	12.3	56	8.7	501	77.8
6. The physicians and nurses here work together as a well-coordinated team	57	8.9	62	9.6	518	80.4
7. I would feel safe being treated here as a patient	73	11.3	83	12.9	477	74.1
8. Medical errors are handled appropriately in this clinical area	73	11.3	81	12.6	475	73.8
9. I know the proper channels to direct questions regarding patient safety in this clinical area	73	11.3	97	15.1	444	68.9
10. I receive appropriate feedback about my performance	113	17.5	97	15.1	408	63.4
11. R ² . In this clinical area, it is difficult to discuss errors	256	39.8	133	20.7	234	36.3
12. I am encouraged by my colleagues to report any patient safety concerns I may have	78	12.1	99	15.4	442	68.6
13. The culture in this clinical area makes it easy to learn from the errors of others	63	9.8	72	11.2	490	76.1
14. My suggestions about safety would be acted upon if I expressed them to management	102	15.8	152	23.6	361	56.1
15. I like my job	92	14.3	48	7.5	496	77
16. Working here is like being part of a large family	84	13	82	12.7	465	72.2
17. This is a good place to work	89	13.8	75	11.6	475	73.8
18. I am proud to work in this clinical area	70	10.9	78	12.1	485	75.3
19. Morale in this clinical area is high	79	12.3	84	13	470	73
20. When my workload becomes excessive, my performance is impaired	195	30.3	73	11.3	364	56.5
21. I am less effective at work when fatigued	137	21.3	53	8.2	439	68.2
22. I am more likely to make errors in tense or hostile situations	173	26.9	73	11.3	382	59.3
23. Fatigue impairs my performance during emergency situations	186	28.9	61	9.5	380	59
24. Management supports my daily efforts	152	23.6	152	23.6	303	47
25. Management does not knowingly compromise patient safety	99	15.4	116	18	403	62.6
26. Management is doing a good job	110	17.1	134	20.8	381	59.2
27. Problem personnel are dealt with constructively by our:	127	19.7	116	18	376	58.4
28. I get adequate, timely info about events that might affect my work:	131	20.3	110	17.1	372	57.8
29. The levels of staffing in this clinical area are sufficient to handle the number of patients	223	34.6	54	8.4	342	53.1
30. This health centre does a good job of training new personnel	123	19.1	81	12.6	428	66.5
31. All the necessary information for diagnostic and therapeutic decisions is routinely available to me	85	13.2	116	18	431	66.9
32. Trainees in my discipline are adequately supervised	121	18.8	89	13.8	426	66.1
33. I experience good collaboration with nurses in this clinical area	49	7.6	52	8.1	536	83.2
34. I experience good collaboration with staff physicians in this clinical area	47	7.3	53	8.2	539	83.7
35. I experience good collaboration with pharmacists in this clinical area	62	9.6	71	11	503	78.1
36. R ² . Communication breakdowns that lead to delays in delivery of care are common.	264	41	98	15.2	267	41.5

^aReverse items