

Table 3 Checklist remarks of phlebotomists in venepuncture sessions

Steps	Yes (n = 120)	No (n = 120)
Phlebotomist easily identified patients	107	13
Phlebotomist asked permission before collecting blood	105	15
Wearing gloves	80	40
Wearing a new glove for each patient	37	83
Cleaning the puncture site with 70% alcohol	67	53
Collecting blood after alcohol drying	61	59
Retouching of the cleaned site	51	69
Request to clenching fist during collection	80	40
Labelling of test tube before collection	98	22
Using a syringe to transfer blood to test tube	108	12
Using multisampling needle with holder	66	54
Release the tourniquet when the blood starts flowing	73	47
Duration of tourniquet based on CLSI	75	45
Adding blood by opening the vacuum tube	72	48
Gentle mixing to avoid haemolysis	119	1
Mixing time of the specimen	108	12
Apply cotton or adhesive bandage	105	15
Collect the coagulation sample properly	92	28
Needle stick injury	11	109