Factor

System complexity

Complacency

Availability of forms

Legal accountability

Time constraints

ADR = adverse drug reaction.

Lack of clinical training

ADRs may be wrongfully reported

Lack of knowledge of the process

Table 5 Ranking of factors that discouraged Syrian pharmacists (n = 656) from utilizing the reporting system, 2013-2014

Top

38.1

70.2

9.6

129

7.4

31.2

44.4

54.3

Ranking (%)

Middle

26.4

11.4

12.1

9.9

8.1

21.5

18.4

22.3

Least

33.7

15.8

67.2

71.1

82.3

42.1

32.6

21.3

Not ranked

1.8

2.6

11.1

6.1

4.6

2.1