

Box 1 Unmarried women's perspectives about the favourable and unfavourable characteristics of reproductive health services in Islamic Republic of Iran

Category	Favourable characteristics of services	Unfavourable characteristics of services
Subcategory	<ul style="list-style-type: none">• Services delivered by female personnel/in woman-friendly environment• Clients do not feel labelled• Appropriate cost of services	<ul style="list-style-type: none">• Clients' privacy not respected• Clients feel uncertain about confidentiality of private information• Single women not addressed in reproductive health services and programmes• No information dissemination about content of services and how to use them• Clients have doubts about quality of services• Lack of integration of services