Table 2 Service providers' opinions about voluntary counselling and testing (VCT) services by type of centre Mobile VCT (n = 31)Fixed VCT (n = 19)P-value Variable Total (n = 50)No. No. % % No. Received enough training before service 28 90.3 17 89.5 45 90.0 1.000 In need of further training 21 67.7 12 63.2 33 66.0 0.767 Have enough facilities to provide service 26 83.9 68.4 39 78.0 0.293 Service environment is suitable 31 100.0 17 89.5 48 96.0 0.140 Have sufficient counsellors 24 77.4 14 73.7 38 76.0 1.000 Working hours are suitable 83.9 17 89.5 43 86.0 0.695 26 Sometimes have long hours without work 11 35.5 9 47.4 20 40.0 0.553 Receive enough incentives 16 51.6 9 47.4 25 50.0 1.000 Clients are in need of services provided 30 96.8 100.0 49 98.0 19 1.000 Clients get benefit from services provided 31 100.0 19 100.0 50 100.0 1.000 Feel that my work will help reduce HIV infection 31 100.0 19 100.0 50 100.0 1.000 Counselling time is sufficient to give information to clients 28 90.3 19 100.0 47 94.0 0.279 Counselling time is sufficient for questions and answers 26 83.9 18 84.7 44 88.0 0.387Clients accept the concept of changing behaviour 27 871 14 73.7 41 82.0 0.273 Sometimes suffer from overload of clients 27 87.1 3 15.8 30 60.0 0.001 Feel comfortable serving clients with socially unacceptable behaviours 17 73.7 26 83.9 40 80.0 0.474 Most clients have risky behaviours for HIV infection 16 51.6 6 31.6 22 44.0 0.242 Rate of attendance is less than expected 6 13 19.4 68.4 19 38.0 0.001 Rate of attendance is gradually increasing 24 77.4 11 57.9 35 70.0 0.205