

Table 4 Stepwise multiple linear regression analysis of predictors associated with patient satisfaction

Variable	Unstandardized coefficient		Standardized coefficient	t-value	P-value
	B	SE	Beta		
(Constant)	5.789	0.284	–	20.351	< 0.001
Total dispensing time	–0.215	0.033	–0.77	–6.476	< 0.001
Consultation time	0.383	0.074	0.61	5.154	< 0.001
Floor space of waiting area	0.036	0.013	0.34	2.771	0.009

Correlation coefficient of multiple regression equation was 0.798; only parameters with  $P < 0.05$  were accepted.

SE = standard error.