
Table 2 Issues to be addressed by the quality assurance programme as selected by the team

Item

Not informed about the prevention of cervical cancer and sexually transmitted infections

Not informed about social assistance

Not informed about the different services provided in the centre

Psychological problems of the clients not addressed by health care providers

Not informed about the 2 methods of induced abortion (medical and surgical)

Not informed about breast cancer prevention

Lack of information about choice of contraceptive and integration of clients' preferences

Not informed about what to do and where to go in case of a medical problem after an induced abortion

Experienced long waiting time at the centre

Unclear signs in the centre
