

Table 2 Satisfaction of the women (n = 600) with the reproductive health services: interpersonal relationship and consistency and follow-up

Questions	Completely satisfied		Satisfied		No view		Unsatisfied		Completely unsatisfied	
	No.	%	No.	%	No.	%	No.	%	No.	%
<i>Interpersonal relationship</i>										
Felt able to ask questions	355	59.2	197	22.8	22	3.7	19	3.2	7	1.2
Behaviour of provider was polite	364	60.7	191	31.8	26	4.3	12	2	7	1.2
Had confidence in provider	341	56.8	203	33.8	41	6.8	13	2.2	2	0.3
Was asked about problems and aims of FP	260	43.3	218	36.3	74	12.3	39	6.5	9	1.5
Consultation was easy and understandable	308	51.3	229	38.2	42	7.0	14	2.3	7	1.2
Consultation used educational tools	130	21.7	178	29.7	116	19.3	111	18.5	64	10.7
<i>Consistency and follow-up</i>										
FP methods are always available in health centres	320	53.3	216	36.0	30	5.0	25	4.2	9	1.5
Have enough information about follow-up visits	344	57.3	214	35.7	29	4.8	10	1.7	3	0.5
Follow-up given by health centre	226	37.7	247	41.2	81	13.5	35	5.8	11	1.8
Know where to go when side-effects occur	264	43.8	212	35.5	75	12.5	42	7.0	7	1.2
Would like to come to this centre again	299	49.8	222	37.0	62	10.3	11	1.8	6	1.0
Would be supported and guided if side-effects occur	266	44.3	226	37.7	79	13.2	18	3.0	11	1.7

FP = family planning.