

Table 1 Satisfaction of the women (n = 600) with reproductive health services: informed choice of family planning method and provider skills

Questions	Completely satisfied		Satisfied		No view		Unsatisfied		Completely unsatisfied	
	No.	%	No.	%	No.	%	No.	%	No.	%
Informed choice about FP method										
Choice of method was free and informed	356	59.3	204	34.0	19	3.2	14	2.3	7	1.2
Given names of all preventive methods	327	54.5	210	35.0	32	5.3	27	4.5	4	0.7
Preventive methods were explained	286	47.7	208	34.7	60	10.0	43	7.2	3	0.5
Information about location of other contraceptive services	188	31.3	207	34.5	124	20.7	72	12.0	9	1.5
Information about limitations of contraceptive methods	155	25.8	182	30.3	93	15.5	138	23.0	32	5.3
Information about referral service	140	23.3	149	24.8	133	22.2	147	24.5	31	5.2
Provider skills										
Provider selected by client	93	15.5	112	18.7	191	31.8	151	25.2	53	8.8
Knowledge of provider	282	47.0	216	36.0	72	12	23	3.8	7	1.2
Experience of provider	297	49.4	223	37.2	62	10.3	15	2.5	3	0.5
Promptness of provider	265	44.2	231	38.5	58	9.7	40	6.7	6	1.0
Skilfulness of provider	283	47.2	233	38.8	68	11.3	13	2.2	3	0.5

FP = family planning.